**Eric Jeffery**

ejeffery@techie.com ● <http://www.ericjeffery.com> ● Mobile: (719) 641-8114

72 Pistol Creek Drive, Monument, Colorado 80132

**Executive Cyber Security Consultant/Manager**

Energetic, Passionate, and Results-Driven Information Security Professional with proven history of success designing, creating, and enforcing reliable, resilient and secure infrastructures which streamline operations and improve data safekeeping. Adept at designing secure solutions which align business and technology objectives. Skillfully leverage technological assets to expand corporate and market value while controlling cost. Hands-on management experience in dynamic environments complemented by extensive security and technical expertise.

**Areas of Expertise**

Network Engineering– Access Control – Cloud Computing – Vulnerability Assessments – Compliance – Cyber Security Routing – Firewalls – LAN/WAN – Extranet – AAA – IDS/IPS – Security Architecture ­– Global Network Operations – Cloud Security – Government Networks & Systems – Project Management – Intrusion Detection – Healthcare – New & Emerging Technologies – Operations Security – Leadership & Development – CISSP – ePHI/HIPAA – Data Integrity – Cisco - DoD

**Professional Experience**

**Vidyo, Inc.** – Colorado Springs, CO 2014-Present

**Solutions Engineer/Channel Sales and Engineering Manager**

Fulfill numerous roles and responsibilities both in the technical arena as well as business relationship management. As a solutions engineer I design, troubleshoot, and implement complex and secure video solutions for my customers. Clients range from small organizations to some of the largest financial firms and conferencing service providers in the world. I utilize my extensive security and networking background to ensure my clients and partners have the most secure video conferencing solutions possible. As a Technical Account Manager I provide my global conferencing leader partner with project management, security review, technical guidance/training, and sales support.

* **Design, build, and configure proofs of concept** ensuring security validation including penetration testing, firewall configuration/testing, and compliance requirements.
* **Lead security expert** assisting sales and other solutions engineers with security related questions and issues.
* **Deliver presentations, training sessions and perform demonstrations** of Vidyo products to potential customers and sales representative for partner companies with focus on **security requirements and certifications**
* **Engage new business opportunities, qualify leads,** and pass on to sales organization those deemed in line with mutual goals, validating customers security requirements ahead of SOW creation

**X-IO Technology** – Colorado Springs, CO 2014

**Director of Information Technology and Facilities**

Dynamic position involving standard IT Leadership combined with sales and marketing integration. Manage entire IT and Facilities team ensuring availability and performance of standard IT products and services as well as work with sales engineers and leadership to grow the business. Responsible for facilities making sure $25M qualification laboratory has necessary power, cooling, fire suppression, etc. Identify new technologies to increase efficiencies and productivity of entire organization.

* **Primary leader responsible for all aspects of cyber security** as well as physical premise security.
* Work with numerous business groups to **ensure compliance with SOX regulations as well as HIPAA requirements** faced by our customers**.**
* **Lead Security Engineer** at multiple companies overseeing network security including intrusion detection, compliance, remote access, access control and many more CISSP Domains
* **Lead multiple investigations** dealing with corporate data leak as well as social engineering threats to the company.

**QuadraMed** – Reston, Virginia/Monument, CO 2005 to 2014

**Sr. Manager, Systems Engineering**

* Multifaceted and cross-functional role directing, developing, and executing complex technology strategies that ensure secure operation and successful compliance for data center environments. Coordinate and communicate with support, implementations, development, and business units to ensure client base has proper cyber security in place to successfully run our applications. Review and validate customer network

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environments ensuring optimal operation meets all security requirements. Act as senior point of contact for any and all security issues impacting customer base including remote access, firewall implementation as well as routing methodologies. Lead team of engineers working on hardware, operating systems, databases, and overall infrastructure. Evaluate and review new and upcoming technology to determine what implementations we can utilize to enhance secure operations.

* **Fulfill duties of Chief Information Security Officer** including outsource HIPAA assessment/audit for compliance under ARRA and HITECH legislation.
* Managed and mentored over **25 engineers** and project managers over **9 years** with **zero regrettable turnover.**
* **Principle design and implementation engineer for remote access solution** connecting company to over 200 customers enabling for extensive audit capabilities down to command line level.
* **Created and delivered presentation on HIPAA** requirements and operational readiness with focus on remote access**.**
* **Communicate and present to customers, up to and including C-Level staff** on our security requirements, implementation recommendations, and documentation methodologies.
* **Chief network security resource** in charge of all requirements and validations surrounding implementations.
* **Senior project manager** for numerous implementations **ensuring proper, secure, installation and documentation** for database upgrades and hardware migrations including full forklift replacements.

**HP/Agilent Technologies** – Colorado Springs, Colorado/Fairfax, Virginia 2000 to 2005

**Network Operations Team Lead**

Inaugurated and managed $3.2M+ Network Operations Center contract with external agency encompassing more than 2,000 devices. Commanded daily operations of 13 member staff to organize and isolate WAN/LAN outages for 140+ unique sites. Executed performance management and capacity planning for one-third of global network. Traveled to Malaysia and Singapore to restructure Network Operations Center and administer operational training to 30+ employees, and consequently served as initial escalation point for Malaysian location.

* Acted as **global network escalations contact** affecting multi-million dollar business.
* **Created Layer 3 HP OV solution during largest network split in company history** by pulling 40K+ nodes out of 180K+ node network.
* **Accelerated conflict prevention and resolution by instituting proactive Syslog analysis** that enabled errors to be identified before users could see them.
* **Spearheaded $3.6M contract and outsource agency for 24/7 NOC;** managed complete setup and maintenance.

**TYBRIN Corporation** – Edwards Air Force Base, California 1999 to 2000

**Network Systems Engineer**

Spearheaded engineering operations for enterprise-wide remote access server and led base-wide utilization of VPN for remote access and site-to-site usage. Skillfully developed Network Operations Center requirements, consolidating multiple network management solutions across 12+ networks. Collaborated to integrate AF Rocket Labs’ network with Edwards Air Force Base WAN through Cisco 7507 Router. Utilized new and emerging technologies to establish VPN connection between Bell Helicopter and Air Force Base. Crafted technical LAN designs and documentation, Extranet solutions, and remote access implementations. Performed penetration testing.

* **Attained Letter of Appreciation** **from Commanding Officer,** Marine Aircraft Group for successful migration of El Toro Marine Station to Edwards Air Force Base.
* **Recognized by upper-level management** for exceptional performance on Edwards SE/TA contract.
* Designed and implemented **first secure Extranet for Air Force**.
* **Perform vulnerability scan and penetration testing activities** at U.S. Air Force Base to determine which units failed to comply with guidelines.
* **Ensured contract longevity and client satisfaction** by leading Firewall, VPN, and Proxy research for SE/TA contract with Edwards Air Force Base.

**Education**

B.A. – Economics – University of Colorado at Boulder